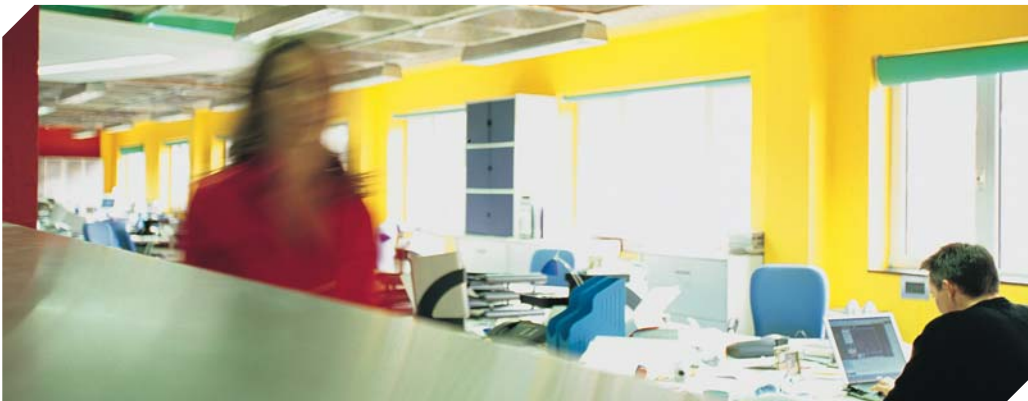




# Assured uptime for your business IT

## Business Continuity Services

CCE provides Business Continuity services to organisations of any size, in any business sector, who need the assurance that their IT systems and critical applications will always be available – whatever the eventuality.



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The CCE solution removes the need to organise and manage costly disaster recovery procedures because everything is replicated with guaranteed, 100% safety, security and uptime. It also saves substantial time and costs on data backups and courier services.

We provide Business Continuity services in single locations or across multiple, geographically disparate sites with equal effectiveness. They enable SME organisations to take advantage of guaranteed IT continuity, whereas this type of service was previously economically viable for only much larger businesses.

This is achieved by the use of our enterprise class SANsymphony open storage management platform. The thin provisions storage capacity, creates storage domains, controls quality of service, migrates data, accelerates storage performance (read and write caching), and creates high-speed snapshots for fast disk-to-disk backup and recovery. It allows you to consolidate, control and automate storage processes for all your networked heterogeneous storage resources. On your site, we virtualise your servers using SANmelody, a simple to operate, cost-effective platform that optimises, manages and protects your data storage and disk space.

The two are connected by our core fibre IP network, with your data replicated back to our data centre in real time. We also run VMS, with copies of your Citrix and Exchange environments. This enables us to start up your production environment within minutes if necessary.

### About CCE Managed IP Services

CCE's Managed IP Services enable you to enjoy complete confidence that your data and voice connectivity is 100% guaranteed ... 100% of the time.

Our technology and expertise can also help you to introduce more efficiencies to your business. The major benefits of Cloud Computing are inherent safety, reliability and flexibility.

You'll also benefit from reduced management and administration time and costs, allowing you to re-deploy resources and budget to either enabling technologies or other areas of the business.

And get a single point of contact within CCE for all your managed service requirements.

#### Putting you in control

In short, CCE's Managed IP Services put you in control of your technology. They form the basis of a solid, future-proofed, converged data and voice strategy that introduces new economies to your business, enables new capabilities and won't let you down.

## CCE Business Continuity in action

### Sussex Enterprise

Sussex Enterprise is a business-led membership organisation owned by its 2,500+ member companies and serving an additional 2,700 businesses via affiliated town chambers. Established in 1946, Sussex Enterprise provides practical business support, training, information and advice.

CCE has recently completed Sussex Enterprise's server virtualisation project including implementation of a strategic business continuity solution providing offsite data replication from our data centre with hosted, virtualised standby servers which can be accessed as required utilising Citrix Technology.

### Minerva plc

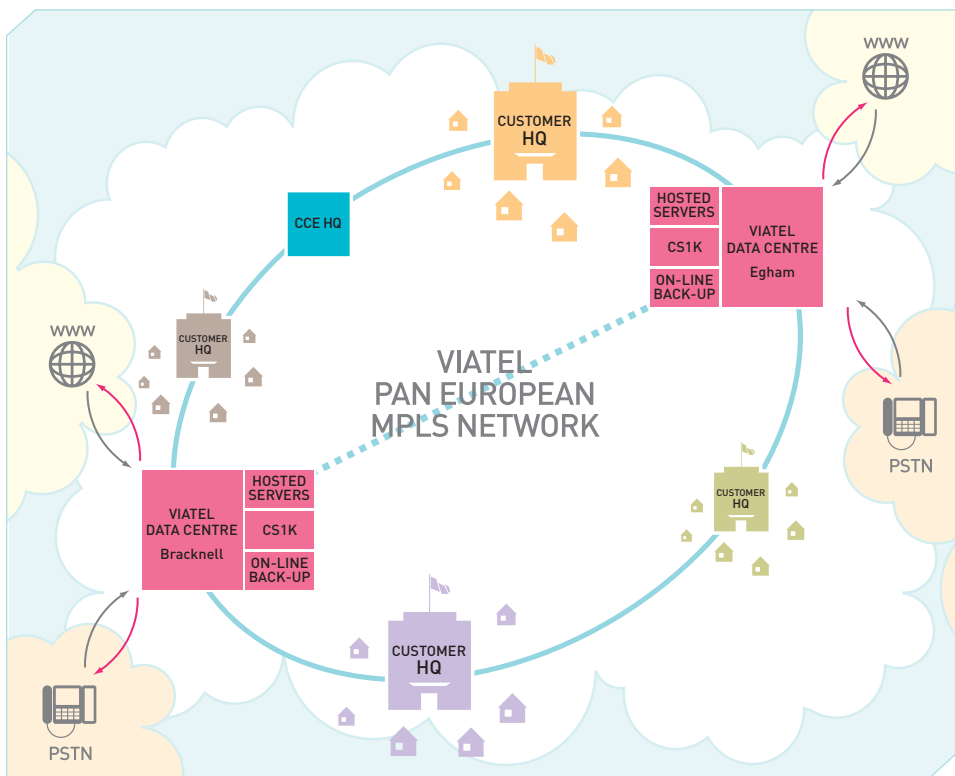
Minerva plc is a UK property investment and development company based in London's Wigmore Street. The group is actively developing a number of properties in the Greater London area, comprising city office, high-end residential and mixed-use schemes, as well as maintaining a pipeline of further development opportunities.

Already a CCE client, Minerva plc has upgraded our Disaster Recovery service with Business Continuity, recognising the multiple logistical and economical benefits.

CCE Managed IP Services for data and voice include:

- Inter-site connectivity
- Internet connections
- Firewalls and security
- Voice services: VOIP, IP-PABX and minutes
- Data and applications hosting
- Secure online backup
- Disaster recovery
- Business continuity

## CCE's Managed Network



### Find out more

To find out more about how CCE's Business Continuity Services can help your organisation, or about our range of services, please contact our sales team on **08707 708 700** or email [sales@cce.co.uk](mailto:sales@cce.co.uk)

We will be pleased to discuss your requirements, welcome you on a tour of our facilities or provide you with more information.

📞 08707 708700

✉ [sales@cce.co.uk](mailto:sales@cce.co.uk)

🌐 [www.cce.co.uk](http://www.cce.co.uk)

### Key technical information

#### Core fibre network extent:

- UK – 100 points of presence, approx 7700km of fibre
- Europe - 21 co-location facilities and 48 points of presence in 21 key cities

#### Data centres:

- Two, highly secure, in Egham and Bracknell

#### Data centre connectivity:

- Gig Fibre MPLS core
- Gig fibre Ethernet link for LAN connectivity

#### Firewalls:

- Two HA Nokia at each data centre running BGP (Border Gateway Protocol) to ensure two Gig routes for IP Transit

#### Telecommunications server:

- Nortel Communications Server 1000 (CS1K)

Service beyond the call

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