



The best support for your HP systems

HP Certified Specialist



Industry Sectors

CCE delivers IT support services to customers across a wide range of industries. We develop specific expertise to respond to the specific needs of individual sectors.

Services include:

- Hardware Support
- Business Continuity
- Outsourcing & Managed Services
- Online Backup Services
- Out of Hours Service Desk
- Managed Voice & Data
- Systems Integration
- Managed Hosting

Credentials

- Over 30 years' IT support experience
- Fully qualified technicians
- Industry recognition
- Partner accreditations

Qualified to deliver

In the competitive IT support marketplace, intimacy with customers' systems is key to the effective delivery of quality and value. CCE's relationship with leading vendors ensures that every customer benefits from the best support available for their products, technologies and solutions.

You, our customer, gain substantial benefits from the exclusive resources available only to Certified Specialists. We receive HP's highest possible differentiation and competitive benefits package. We also have access to certain programmes including the ability to specialise in one or more core specialisation areas. This has enabled us to develop an exciting new level of customer satisfaction and competitive advantage.

Our HP specialisations

We specialise in several fields of competence, enabling us to provide customers with deep expertise in selected areas of HP technology. Each specialisation comes with its own qualification criteria and benefits.

2011
Preferred Partner



HP certified technicians

HP is one of our many long term strategic partnerships. We specialise in several fields of competence, enabling us to provide customers with deep expertise in selected areas of HP technology. Each specialisation comes with its own qualification criteria and benefits:

MASE (Master Accredited Systems Engineer)

The MASE has the expertise to gather your business requirements, then design, integrate and support a full solution including application, middleware, platform, operating system, storage, network and option components. We are familiar with the scalability of HP solutions to meet the needs of business and enterprise customers alike.

ASE (Accredited Systems Engineer)

The ASE has the training, expertise and accreditation needed to design, support, and integrate a complex, enterprise-level solution – including platform, operating system, storage, network and option components to solve your business needs. We are familiar with the scalability of HP solutions to meet the needs of business and enterprise customers alike.

AIS (Accredited Integration Specialist)

The AIS is an HP Certified Professional with the proven expertise required to integrate platforms, operating systems, storage and application components in the design, support and integration of your specific business-class networked solutions.

APS (Accredited Platform Specialist)

The APS has the accreditations needed to provide hardware maintenance and support to restore consumer and business class HP hardware to factory operational levels.

HP certified professionals

APP (Accredited Presales Professional)

The APP has the knowledge of appropriate HP products and solutions available. With our ability to plan solutions based on HP technologies, we are equipped to make recommendations for complete solutions (potentially including application, platform, operating system, storage, network and option components) that will address your current and future strategic business needs.

ASP (Accredited Sales Professional)

The ASP can professionally anticipate your IT needs and recommend the appropriate HP enterprise solution for your business requirements and opportunities, based on their extensive knowledge of HP products.

Achieving Preferred Partner status

As an HP Preferred Partner, we have satisfied certain criteria which demonstrate both our HP engagement level and customer service capabilities on HP technologies. We attained – and maintain – this status by achieving additional HP sales and technical certifications as required at this level.

Find out more

To find out more about how CCE's HP Certification can help your organisation, or about our range of services, please contact our sales team on **08707 708 700** or email **sales@cce.co.uk**

We will be pleased to discuss your requirements, welcome you on a tour of our facilities or provide you with more information.

 **08707 708700**

 **sales@cce.co.uk**

 **www.cce.co.uk**

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