



Secure, fast hosting for your business applications

Managed Hosting Services

CCE Managed Hosting services provide the perfect environment for critical applications and websites for which downtime is not an option.



About CCE Managed IP Services

CCE's Managed IP Services enable you to enjoy complete confidence that your data and voice connectivity is 100% guaranteed ... 100% of the time.

Our technology and expertise can also help you to introduce more efficiencies to your business. The major benefits of Cloud Computing are inherent safety, reliability and flexibility.

You'll also benefit from reduced management and administration time and costs, allowing you to re-deploy resources and budget to either enabling technologies or other areas of the business.

And get a single point of contact within CCE for all your managed service requirements.

Putting you in control

In short, CCE's Managed IP Services put you in control of your technology. They form the basis of a solid, future-proofed, converged data and voice strategy that introduces new economies to your business, enables new capabilities and won't let you down.

As a CCE Managed Hosting client, you will benefit from 100% uptime and the confidence that your application is being hosted in a dedicated, secure environment. We have partnered with world-class carriers to create and manage a robust and resilient IP network and specially built co-location facilities spread across multiple data centres – guaranteeing the safety and integrity of our service.

Our Managed Hosting Services are also completely scalable to ensure your evolving needs continue to be met.

They are also entirely flexible and may include the following elements:

- **Infrastructure:** we provide the infrastructure for Software as a Service in conjunction with leading application partners
- **Application Management:** management of a range of software including databases, middleware, web server software, content management systems and bespoke applications
- **Operating System Management:** management of your operating systems to guarantee the stability of your applications and web platform
- **Security:** comprehensive range of firewall and other services to guard against external security issues
- **Monitoring:** tailored to your precise needs to ensure seamless availability and high performance

CCE Managed Hosting in action

SSG (Simply Smart Group)

Through its two subsidiary companies Convex Leisure and By Word of Mouth, SSG provides expertise and flexibility in providing catering and hospitality management and services at a wide range of venues and major events across the UK.

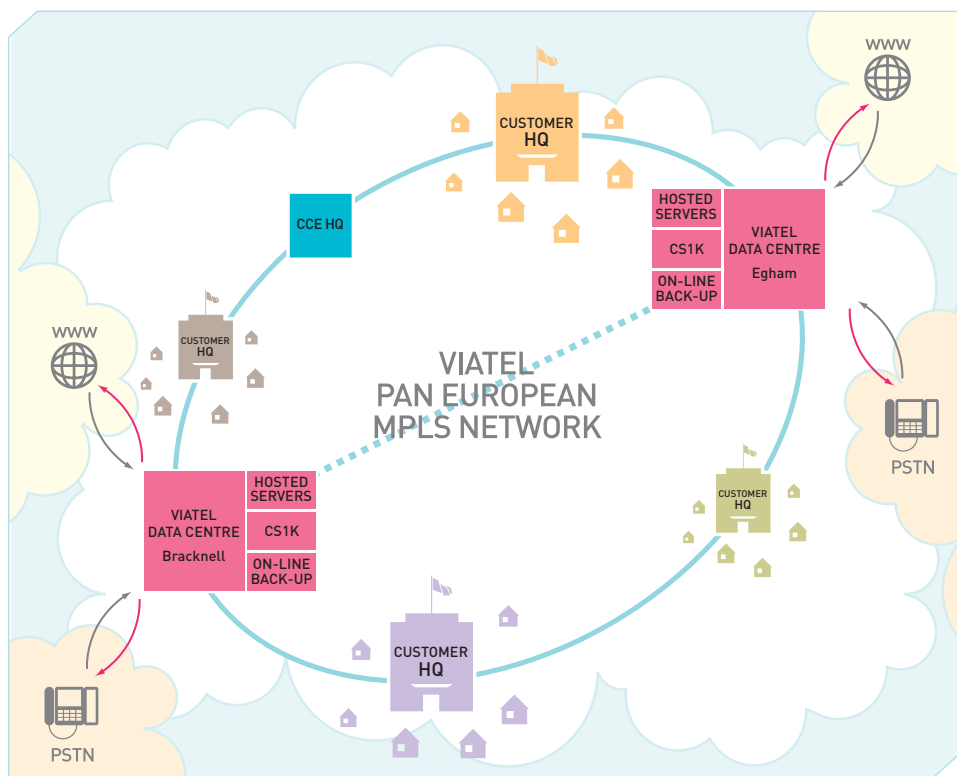
CCE provides SSG with an end-to-end IT hosting solution. The company's servers and core network infrastructure are hosted at our Bracknell data centre, from where we also provide online backup for all its servers as well as Internet breakout. Part of the service to SSG is ongoing liaison with the third party software vendors whose applications we host on its behalf. We also provide the connectivity and management of SSG's infrastructure between its many locations throughout London and the Southeast via Citrix technology.

RGA (Robert Giles Agencies)

RGA, established for over 30 years, is a market leader in temporary and permanent technical engineering recruitment across the UK. When the company moved to prestigious new offices in London's Great Portland Street it wanted to ensure provision of a working environment that enabled maximum productivity with low overheads.

We migrated all of RGA's applications to a Citrix environment, with all applications hosted on centralised servers at our co-location facility. This ensured maximum uptime with low ongoing management costs and thanks to thin client technology, lower environmental impact.

CCE's Managed Network



Key technical information

Core fibre network extent:

- UK – 100 points of presence, approx 7700km of fibre
- Europe - 21 co-location facilities and 48 points of presence in 21 key cities

Data centres:

- Two, highly secure, in Egham and Bracknell

Data centre connectivity:

- Gig Fibre MPLS core
- Gig fibre Ethernet link for LAN connectivity

Firewalls:

- Two HA Nokia at each data centre running BGP (Border Gateway Protocol) to ensure two Gig routes for IP Transit

Telecommunications server:

- Nortel Communications Server 1000 (CS1K)

Service beyond the call

CCE Managed IP Services for data and voice include:

- Inter-site connectivity
- Internet connections
- Firewalls and security
- Voice services: VOIP, IP-PABX and minutes
- Data and applications hosting
- Secure online backup
- Disaster recovery
- Business continuity

Find out more

To find out more about how CCE's Business Continuity Services can help your organisation, or about our range of services, please contact our sales team on **08707 708 700** or email sales@cce.co.uk

We will be pleased to discuss your requirements, welcome you on a tour of our facilities or provide you with more information.

☎ 08707 708700

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