



Revenue and peace of mind from managed ICT

Services for multi-tenanted buildings

If you own or manage a business centre, science park or any multi-tenanted property, CCE has a range of services that not only remove the burden of managing your IT and telecoms provision – but can also provide you with a source of revenue that's second only to your rental income.



About CCE Managed IP Services

CCE's Managed IP Services enable you to enjoy complete confidence that your data and voice connectivity is 100% guaranteed ... 100% of the time.

Our technology and expertise can also help you to introduce more efficiencies to your business. The major benefits of Cloud Computing are inherent safety, reliability and flexibility.

You'll also benefit from reduced management and administration time and costs, allowing you to re-deploy resources and budget to either enabling technologies or other areas of the business.

And get a single point of contact within CCE for all your managed service requirements.

Putting you in control

In short, CCE's Managed IP Services put you in control of your technology. They form the basis of a solid, future-proofed, converged data and voice strategy that introduces new economies to your business, enables new capabilities and won't let you down.

Whether an existing property, new build or refurbishment, installing and managing these services yourself can be costly and complex. The responsibility of providing assured, secure and fast communications to tenants is considerable, and you also need to ensure that whatever you install allows for their differing requirements and rates of growth. You could enable tenants to install and manage their own infrastructure, but without proper management this could result in untidiness and even structural damage.

CCE has considerable experience in provisioning and managing ICT (Information & Communications Technology), for serviced premises. You and your tenants are guaranteed fast, available, secure, future-proof IT and telecoms based on our robust and resilient IP network and specially built co-location facilities spread across multiple data centres. As well as delivering the infrastructure,



we can provide full hosting of your tenants' processing and applications (including Microsoft Office and Exchange), which are securely hosted and replicated on servers at our data centres and delivered via neat, environmentally friendly thin client workstations at their desktop.

We will audit your premises against the four mandated layers: Building, Infrastructure, Basic Services and Extended Services. This will determine the optimum infrastructure, taking into account all technical, logistical, architectural and local environmental considerations. We can even advise you on how to feature managed ICT in your marketing campaigns as an attractive incentive for new occupants.

Our services are approved to ICT Active, the Government standard for the accreditation of ICT infrastructure and services of buildings to Publicly Available Specification – BSI – PAS700.

Service beyond the call



CCE Managed ICT in action

BioCity

Established in 2002, BioCity Nottingham is a healthcare and bioscience innovation and business incubation centre providing facilities for the commercialisation of bioscience research and development. The site has 500 occupants across 40 tenant companies and a further 25 virtual tenant companies, as well as conferencing and meeting facilities.

As Biocity's managed services provider, we have upgraded the networking infrastructure within the campus and delivered managed voice services and Internet breakout as well as hosted Microsoft Exchange services. Tenants can also take advantage of online back up and hosting services via our resilient fibre connections to our CCE data centres.

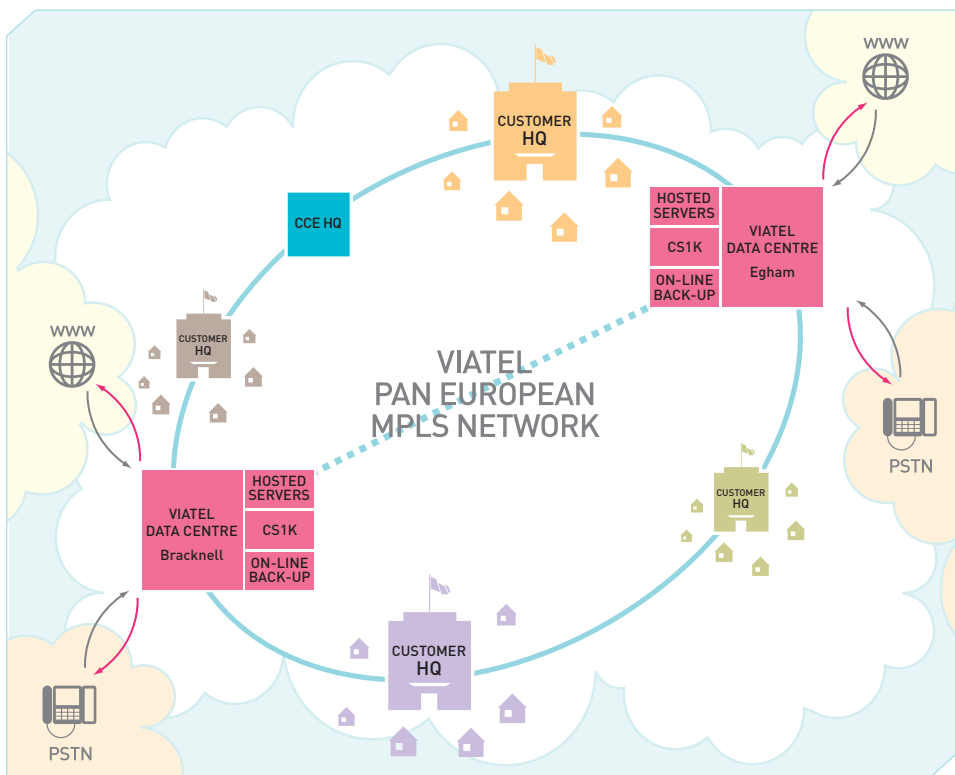
Nostell

Nostell Priory is a magnificent 900 year old National Trust house in West Yorkshire. In the grounds, Nostell Estate Yard has been revived with an exciting office development which combines traditional exteriors with contemporary interiors for an idyllic working environment.

CCE IS NOSTELL'S MANAGED SERVICES PROVIDER.

We have completed fibre-enabling the site to enable tenants who benefit from managed voice services and internet breakout as well as hosted Microsoft Exchange services. We also provide fast, secure online back up and hosting services if required.

CCE's Managed Network



Key technical information

Core fibre network extent:

- UK - 100 points of presence, approx 7700km of fibre
- Europe - 21 co-location facilities and 48 points of presence in 21 key cities

Data centres:

- Two, highly secure, in Egham and Bracknell

Data centre connectivity:

- Gig Fibre MPLS core
- Gig fibre Ethernet link for LAN connectivity

Firewalls:

- Two HA Nokia at each data centre running BGP (Border Gateway Protocol) to ensure two Gig routes for IP Transit

Telecommunications server:

- Nortel Communications Server 1000 (CS1K)

CCE Managed IP Services for data and voice include:

- Inter-site connectivity
- Internet connections
- Firewalls and security
- Voice services: VOIP, IP-PABX and minutes
- Data and applications hosting
- Secure online backup
- Disaster recovery
- Business continuity

Find out more

To find out more about how CCE's Managed ICT can help your organisation, or about our range of services, please contact our sales team on **08707 708 700** or email sales@cce.co.uk

We will be pleased to discuss your requirements, welcome you on a tour of our facilities or provide you with more information.

☎ 08707 708700

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