



The best support for your Microsoft applications

Microsoft Certified Partner



Industry Sectors

CCE delivers IT support services to customers across a wide range of industries. We develop specific expertise to respond to the specific needs of individual sectors.

Services include:

- Hardware Support
- Business Continuity
- Outsourcing & Managed Services
- Online Backup Services
- Out of Hours Service Desk
- Managed Voice & Data
- Systems Integration
- Managed Hosting

Credentials

- Over 30 years' IT support experience
- Fully qualified technicians
- Industry recognition
- Partner accreditations

Given the level of dependence on Microsoft products and solutions across CCE's customer base and business in general, we consider Partner Certification to be prerequisite to providing superior levels of service and expertise.

Through it, you, our customer, gain substantial benefits from the exclusive resources available only to Certified Partners. These include our priority access to a support team of Microsoft certified systems engineers, non-disclosure evaluation of new products and technologies and planning tools and events to keep abreast of Microsoft's latest developments and product roadmaps.

The best Microsoft expertise

Our certified systems engineers have proven skills and expertise in one or more of the following specialisations:

- Active Directory
- Storage solutions
- Systems management
- Windows Desktop deployment



Microsoft Partner

Silver Midmarket Solution Provider

Service beyond the call



Our competencies: your advantage

Advanced Infrastructure Solutions

The Advanced Infrastructure Solutions Competency is designed for partners with proven expertise in designing and/or implementing complex infrastructure solutions such as Active Directory®-based and Microsoft Integration Server design and deployment solutions, or Microsoft Exchange Server migration or deployment solutions. Being equipped with the Advanced Infrastructure Solutions Competency identifies our unique skill in helping customers access management solutions, improving operational efficiency and reducing security risks.

Networking Infrastructure Solutions

As a Microsoft Certified Partner enrolled in the Networking Infrastructure Solutions Competency, we have proved our competency in implementing technology solutions based on either the Microsoft Windows Server™ 2003 or Windows® 2000 Server operating system, with a particular focus on Microsoft Small Business Server 2000 and Windows Small Business Server 2003. These implementations may include crafting solutions that connect Windows-based servers, PC locations and the Internet; installing a server farm; or building a small-business Windows Server standalone solution that includes file and print capabilities.

Achieving Partner Certification

To have achieved our status of Certified Partner, we have met Microsoft's rigorous requirements for certification and expertise, demonstrating superior levels of successful implementations, capabilities and developer certification. This includes providing completed customer reference projects independently verified by Microsoft.

We will continue to invest in certification and enhanced resources and support as part of our ongoing commitment to provide customers with choice and best of breed product solutions via our Certified Partnership.

Find out more

To find out more about how CCE's Microsoft Partner Certification can help your organisation, or about our range of services, please contact our sales team on **08707 708 700** or email **sales@cce.co.uk**

We will be pleased to discuss your requirements, welcome you on a tour of our facilities or provide you with more information.

 **08707 708700**

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