



Online Backup



IP based online backup

CCE's online backup service is based on Carrier Class IASO technology. What this means to your business is that you can back up your data in real time on to our resilient servers hosted in our secure co-location facilities over an IP link. Quite simply one less thing for you to worry about in terms of your day to day back up requirements. Alongside this service we can work with you to formulate and deliver a full blown Business Continuity & Disaster Recovery programme.

Backup to disk

With the availability of larger and larger disks at ever decreasing prices, disk has become a viable alternative for tape as a backup medium. Using disk for backup purposes can have significant advantages over tape. The IASO solution deployed by CCE has been designed to fully leverage the random access nature of the disk technology. The advantage of this design is that all backup data is directly accessible and continuously available online.

Ten features of the perfect backup

Although the requirements for the backup may differ from one organisation to the other, there are some common characteristics which every backup solution should comply with.

The perfect backup...

- Is not stored at the office, but in a secure, off-site location
- Is always made on time, even when you are not around
- Always contains all data you have selected
- Is made without disturbing your business processes
- Is as recent as possible
- Contains multiple copies of your data, so you can go back in time
- Is always immediately available when you need it
- Makes recovery data very fast and simple
- Requires minimal effort from systems management
- Has a realistic price tag and minimal operational costs

Recovery

Moving backup data off-site is obviously only one side of the equation. What about getting large amounts of data back in case of a disaster? Although it is possible to backup very large datasets over ordinary Internet connections, it is important on a case by case basis to review how data will be recovered.

Depending on the volume of the business critical data - which could of course be only a minor proportion of your total dataset - and your line speed it is easy to determine how much time it takes to retrieve that data. If this time it too long to meet your recovery options, we will work with you to provide alternative such as having your data restored locally our datacenter to a removable disk, which can be couriered to your location for further restoration.

CCE key facts:

Established: 1980
Turnover: £15 million
Employees: 150
Customer base: 600+
Coverage: UK nationwide
Offices: London & Manchester

Industry Sector:

CCE delivers IT support services to customers across a wide range of industries. We develop specific expertise to respond to the specific needs of individual sectors.

Services include:

Hardware Support
Business Continuity
Outsourcing & Managed Services
Online Backup Services
Out of Hours Services Desk
Managed Voice & Data
Systems Integration
Managed Hosting

Credentials:

Over 30 years' IT Support experience
Fully qualified technicians
Industry recognition
Partner accreditations

Find out more

To find out more about Online Backup and our other services, please contact our sales team on **08707 708700** or email sales@cce.co.uk

 **08707 708700**

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